

INTRODUCING HOMELESS LINK'S ONLINE INFORMATION SERVICES



Homeless Link provides a range of free, high quality, online information to help you and your organisation to tackle homelessness.

Our websites provide online directories with up to date information on services, and an online library of publications and research about homelessness issues.

WWW.HOMELESS.ORG.UK/INFO-SERVICES

KEEPING THE HOMELESSNESS SECTOR INFORMED

HOMELESS UK

www.homelessuk.org

Find the services you need. Homeless UK is the only national source of comprehensive information about 9,000 services for homeless people and those at risk of homelessness.

It includes details of 3,100 services specifically for homeless people and more than 42,000 hostel and accommodation bed spaces.

For research purposes, it also provides a clear picture of homelessness services at a national and regional level.

Homeless UK receives more than 10,000 visits a month. The site is funded by Communities and Local Government (CLG).

HOMELESS LONDON

www.homelesslondon.org

If your focus is London, Homeless London provides you with up to date details about 1,600 services, alongside other relevant information about the sector and each London borough.

The site receives more than 14,000 visits a month. Information from Homeless London is also available in printed directory format. Homeless London is funded by CLG.

If you are working with homeless people in London, and would like a username and password to view further information, please contact Sheena Barbour on 020 7840 4468 or sheena.barbour@homelesslink.org.uk

HOMELESS PAGES

www.homelesspages.org.uk

Find out what's new in homelessness thinking by visiting Homeless Pages, the leading source of information on publications and research on homelessness in the UK. This major site gives

details of more than 1,700 research reports, online documents, books and other resources.

Homeless Pages receives more than 7,000 visits a month. With funding from CLG and CRASH, we have completely redeveloped the site with new features and functionality.

CUSTOMISE AN ONLINE SYSTEM FOR YOUR LOCAL AREA

We develop online directory and vacancy systems for other local and regional areas by working in partnership with local authorities and voluntary organisations. These sites help agencies working with homeless people and those at risk of homelessness to find appropriate accommodation and advice, as well as details of prevention and referral services.

A great example of how we can customise sites to meet local requirements around homelessness prevention is Birmingham Housing Options site (www.birminghamhousingoptions.org) run by Birmingham City Council. Sites use existing data about services and IT functionality so are very cost effective. Features can include:

- Comprehensive online directory of services
- Live vacancy information in hostels and floating support services
- Reporting tools on vacancy levels
- Communication tools for local agencies
- Functions and reports that can help monitor referrals and clients.

We have developed other local sites in Edinburgh, Northern Ireland and Cork.

If you would like to find out about how we can develop a local site for you, please contact Tina Crockett on 020 7840 4471 or email tina.crockett@homelesslink.org.uk

