



# Partnership Self-Assessment Pilot Case Study

Case study provided by BCP Council (as part of Bournemouth, Christchurch & Poole Homelessness Partnership)

#### Why did you choose to undertake this process?

We feel that the local Homelessness Partnership is strong and incudes a significant amount of positive and collaborative working. However, we were also keen to test this in more depth and in a measurable way that was independently facilitated.

### What were you hoping to achieve from this?

We were keen to measure the strengths of the partnership, and check that the areas where we felt that we were strong would indeed prove to be so under scrutiny and open dialogue whilst ensuring that these perceptions were not a case of confirmation bias but based on evidence. Similarly, we had some ideas of the areas of improvement and were keen to test in relation to this.

#### Who were the key people involved in the process?

As well as Rose Smith, our Homeless Link Partnership Manager, we had several members of our Homelessness Reduction Board involved, as well as some other key stakeholders from the sector in BCP. This group formed the core working group, and

there was then wider consultation and input sought from the partnership as a whole via a questionnaire.

#### What 3 key things did you learn from having undertaken the self-assessment?

- 1. That we are hard on ourselves, in a positive way, in terms of how we measure progress as a local partnership. This is based on wanting to continually improve and not take easy options.
- 2. That we were pretty much spot on in terms of where our perceived strengths and areas for development were as borne out in the process.
- 3. That largely there was common ground and agreement with very few discrepancies of note.

## Why would you encourage other local authorities, voluntary & community sector organisations, and other partners to undertake this process?

We would 100% encourage others to undertake this process as we can see no downside. It does take some time and resources etc, but the benefits outweigh any burden.