

eVisas - further information & support

Setting up your UKVI account & eVisa

Gov.uk
 <u>Get access to your eVisa: Overview - GOV.UK (www.gov.uk)</u>

Government funded support to set up eVisas

- National support organisations <u>List of organisations GOV.UK (www.gov.uk)</u>
- Regional support organisations To be confirmed
- Assisted Digital support <u>Get help with your online Home Office application GOV.UK</u> (www.gov.uk)

Dealing with problems

- UKVI Resolution Centre
 Your immigration status: an introduction for EU, EEA and Swiss citizens (accessible version) <u>GOV.UK (www.gov.uk)</u>
- UKVI eVisa webchat <u>eVisa Webchat (homeoffice.gov.uk)</u>
- UKVI Complaints
 <u>Complaints procedure UK Visas and Immigration GOV.UK (www.gov.uk)</u>

Understanding the eVisa transition process

- Gov.uk Media factsheet <u>Media factsheet: eVisas – Home Office in the media (blog.gov.uk)</u>
- Right to Remain
 <u>Going digital: change to online eVisas to prove immigration status Right to Remain</u>

Guides to applying for a UKVI account & eVisa

- Gov.uk
 How to create a UKVI account and access your eVisa (video) GOV.UK (www.gov.uk)
- Free Movement
 <u>A step by step guide to applying for an eVisa Free Movement</u>
- Lancashire County Council guides translated into Arabic, Dari, Pashto & Ukrainian <u>eVisas - Lancashire County Council</u>

Tracking issues

• The 3 Million

the3million | Report it! | Giving a voice to EU citizens in the UK

Raising Awareness

• Home Office eVisa Communications Partner Pack <u>Albums (brandworkz.com)</u>