

Supported Housing  
**Budgeting Model**  
September 2024

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*Read the section on unblocking the file before opening.*



*Navigate the budgeting workbook by clicking on the grey squares on the main menu page.*



*To view detail of formulae, click on the green circle to unprotect the current worksheet. Row and column headers will be displayed. Worksheet protection will be restored by clicking on an icon to move back to the menu or on to another page. Avoid typing over formulae when the sheet is unprotected.*

## Unblocking the file

When first downloaded or when received as an email attachment, the budget model may be blocked because it contains macros.

- Do not open the file but save it somewhere unopened.
- Right click on the file in the location where it was saved.
- Select “properties”.
- Tick the “Unblock” box if it appears at the bottom of the dialogue box, then click OK. The model can then be opened.

## Enter the project name and selecting the budget year.

**Budgeting model - September 2024**

Farrant's Lodge, Kates Lane, Ashdon, Saffron Walden CB10 3EY

**General settings**

Budget year 2025/26 ▼

2024/25

2025/26

2026/27

2027/28

**Budget inputs**

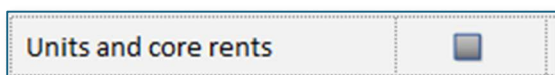
Units and core rents *Includes occupancy & bad debt assumptions for HB-eligible rents & charges*

The budget year only affects the formula rent calculations and the estimated standard deductions from housing benefit where meals are provided. These can be changed by clicking on “CPI assumptions” on the main menu.

CPI assumptions ▶

WORKING ASSUMPTIONS				
<b>Inflation</b>				
CPI September 2023		6.7	%	
CPI September 2024		2.2	%	
CPI September 2025		2.0	%	
CPI September 2026		2.0	%	
<b>Formula rent (CPI additions)</b>			<b>Formula rent increases</b>	
2024/25	From April 2024	+ 1.00	%	
2025/26	From April 2025	+ 1.00	%	
2026/27	From April 2026	+ 1.00	%	
2027/28	From April 2027	+ 1.00	%	
<b>HB deductions for meals</b>				
		Breakfast	2 meals	3 meals
2024/25		4.30	23.60	35.35
2025/26		4.39	24.12	36.13
2026/27		4.48	24.60	36.85
2027/28		4.57	25.09	37.59

## Enter the details of units and the core rent setting method

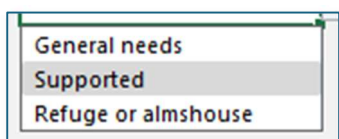


Up to three types of units can be entered. Enter the number of units for each type of dwelling and the budgeted occupancy level. The percentage should be entered without the % symbol, so 95 percent occupancy should be entered as 95. Use the drop-down options to select the unit size.

Farrant's Lodge, Kates Lane, Ashdon, Saffron Walden CB10 3EY			
Unit details	FIRST UNIT TYPE	SECOND UNIT TYPE	THIRD UNIT TYPE
Number of units	<input type="text" value="8"/>	<input type="text" value="2"/>	<input type="text" value="1"/>
Budget occupancy level	<input type="text" value="96.0"/> %	<input type="text" value="96.0"/> %	<input type="text" value="96.0"/> %
Unit size	<input type="text" value="Bedsit/room"/>	<input type="text" value="1-bed"/>	<input type="text" value="1-bed"/>
Unit type	<input type="text" value="Supported"/>	<input type="text" value="Supported"/>	<input type="text" value="Supported"/>
Core rent setting method	<input type="text" value="Formula rent"/>	<input type="text" value="Cost rent*"/>	<input type="text" value="Specific core rent"/>

### Unit type

There are three options for unit type. This affects the formula rent calculation.



### Core rent setting method.

There are three methods for setting the core rent. Select the option from the drop-down options:

- **Cost rent**  
The cost rent is the core rent needed to pay for core property costs (loan or lease charges, repairs & maintenance, basic housing management). If no property costs have been entered (see below), the cost rent will be zero. The cost rent will always be shown on this page but only becomes the effective rent when Cost rent\* is selected. The figure will then be highlighted and will also be shown in a blue cell, lower down on the page. This method is suitable, for example, when setting the core rent for an unregistered provider or for an RP when preparing a budget for non-social supported housing, for specialised supported housing or temporary social housing where the *Rent Standard* does not apply.
- **Specific core rent**  
This is where you know what the core rent has to be, and a cell opens up for you to enter the amount for this unit type. This method can be used where, as an RP, you already know the formula rent, or where you want to enter a budget based on the formula rent plus an increase for the coming year. It can also be used by managing agents, where the owning RP has specified the core rent or for specialised supported housing where the local authority or health authority have specified the core rent level. It can also be used for affordable rents after you have

entered the various service charges so you can control the overall rent and service charge level for existing residents or for re-let properties, taking account of changes in the private rental market.

- **Formula rent**  
This calculates the formula rent for the unit, based on the type (see above: social rented, refuges or almshouses, or general needs use). There are two methods for calculating the formula rent: manual entry of the 1999 valuation or depreciated replacement cost (DRC)

### Formula rent – standard method (manual entry)

This is the default method where you know the 1999 EUV valuation for the unit. You will also need to select the county or local authority area in which the unit is located.

Formula rent	95.53
Formula rent method (manual or DRC)	Manual entry
Enter the 1999 unit valuation (EUV)	25,000
Apply flexibility to formula rent ?	Yes
Select the area (for 1999 manual earnings data)	Essex <i>This applies to all formula rent calculations</i>

If you select “Yes” to the question on “flexibility”, general needs formula rents will be uplifted by 5% for general needs or 10% for supported housing.

### Formula rent DRC method

This method can be used for (usually larger) hostel-type properties or where there has been significant work to make the property suitable for supported housing.

Formula rent method (manual or DRC)	DRC* <i>* Depreciated replacement cost</i>
Select the area (for 1999 manual earnings data)	Essex
Select the area (for DRC land values)	Uttlesford

In addition to selecting the area as for the manual entry method, a second more focussed area must be selected to give the land value and TCI region<sup>1</sup> which are both used in the calculation of the 1999 valuation. NB the second list is much longer than the list used to select for manual earnings, but neither list so up to date in terms of local government reorganisation. So, it may therefore be necessary to revert to earlier listing. For example, for a project in Workington, now part of

<sup>1</sup> Each area is identified as having building costs per m<sup>2</sup>, based on “TCI regions” A-E.

Cumberland, the entry for manual earnings data would be Cumbria, and the entry for land area data would be Allerdale.

It is also necessary to enter the floor area of the unit. For shared housing, measure the internal floor area of property, including kitchens, bathrooms, offices, etc. and divide by the number of rooms to be let to residents.

The plot area is the area of land occupied by the building, including curtilage (garden, parking areas, etc.). This will be divided by the number of units on the site to give a land value per unit. Therefore, the number of units must be entered: this can just be the number of units within the project, but if there are other units that are not part of the project on the same plot, they should be added.

Floor area of the unit (m <sup>2</sup> ) **	35.0
Plot area including curtilage (m <sup>2</sup> )	900
Total number of units on the site	8
Was a new lift installed ?	No
Were adaptations made for wheelchair access ?	No
Are kitchens more than 10 years old ?	Yes
Are bathrooms more than 15 years old ?	No

Finally, if the answer is “yes” to a new lift installation or adaptation for wheelchair access, the valuation is increased. If it is more than 10 years since the kitchen was refurbished, or more than 15 years since the bathrooms were updated, there will be a reduction in the valuation.

### Checking the effective rent

Lower down on the units and core rents page, the rent for each unit type shows in blue. For example, the cost rent based on entries on the property page will be shown in grey if “Formula rent” has been selected as the rent-setting method. If Cost rent\* is selected, then this becomes the actual rent.

Core rent setting method	Formula rent
Cost rent (from property page)	107.51
Formula rent	105.39
<b>Effective rent</b>	<b>105.39</b>

Core rent setting method	Cost rent*
	<i>* The core rent covers costs</i>
Cost rent (from property page)	107.51
<b>Effective rent</b>	<b>107.51</b>

## Enter the core property costs

Property costs	<input type="checkbox"/>
----------------	--------------------------

Farrant's Lodge, Kates Lane, Ashdon, Saffron Walden CB10 3EY				Unit type 1		Unit type 2	
<b>PROPERTY COST</b>				Bedsit/room		-	
			Total				
Number of units			8	8			
Budgeted occupancy (see units page)				96.0	%		
Budgeted bad debts (core rent)				2.0	%		
<b>Annual budget</b>							
<b>Property costs</b>							
Lease charges	£	16,640.00	£	16,640.00	£		
Other payment to property owner	£		£		£		
Property insurance	£	529.00	£	529.00	£		
Other estate costs	£		£		£		
Loan charges	£		£		£		
Council tax on void units	£	240.00	£	240.00		-	

There are three sections to complete for each unit type:

- Property costs
- Repairs and maintenance
- Basic property management

If there is one unit type, the type2 and type 3 columns will be greyed out. Where information comes from a separate page, such as council tax on void units, the cell will also be greyed out.

Central team / overhead costs should be entered in the total columns and will be apportioned pro-rata to the unit numbers.

Farrant's Lodge, Kates Lane, Ashdon, Saffron Walden CB10 3EY				Unit type 1		Unit type 2	
<b>PROPERTY COST</b>				Bedsit/room		1-bed	
			Total				
Number of units			12	8		4	
<b>Overheads charged to core rent</b>							
HR	£	300.00	£	200.00	£	100.000	
Finance	£	1,250.00	£	833.33	£	416.667	
Directorate	£	50.00	£	33.33	£	16.667	
IT	£	1,000.00	£	666.67	£	333.333	
Central office admin	£	1,500.00	£	1,000.00	£	500.000	
<b>Total / cost rent</b>			£	<b>41,261.33</b>	£	<b>3,379.17</b>	

## Bad debts on core rents

The property page shows the unit numbers and occupancy assumptions which have been set on the units and core rents page. The assumed bad debt level for core rents should then be entered on the property page. As with all percentages, they should be entered as a number. Two percent should be entered as **2**, and not as “2%” or “0.02”. This percentage bad debt loss will then be applied to rent and council tax charge income for the unit type.

Bad debts on eligible and ineligible charges should be set on the services page. The HB eligible percentage set there will also be applied to enhanced management charges.

## Enter council tax for each unit type

Council tax	<input type="text"/>
-------------	----------------------

The single entry needed for each unit type is the annual council tax payable for each unit.

For example, if the annual council tax bill is £4,000, the annual council tax of each of the 8 units is **£500** (£4,000 ÷ 8). The annual figure for the unit type council tax is then calculated as a check.

The council tax charge is £500 ÷ 52 weeks = £9.62.

The occupancy assumption is set on the core rents and units’ page. Losses on council tax arising from voids and bad debts are transferred to the core property page and appear under the heading “council tax on void units”.

<b>COUNCIL TAX</b>		Total	Unit type 1 Bedsit/room
Number of units		<b>8</b>	8
Budgeted occupancy (see units page)			96.0 %
Budgeted bad debts (core rents) - see the property page			2.0 %
<b>Council tax per unit per annum</b>	£	500	£ 500
Annual council tax	£	4,000	£ 4,000
<b>Weekly council tax per unit</b>		£	9.62
<b>Gross CT charges receivable</b>	£	4,000	£ 4,000
Less voids	£	(160)	£ (160)
Less bad debts	£	(80)	£ (80)
<b>Net CT charges receivable</b>	£	<b>3,760</b>	£ 3,760
Council tax voids	£	240	£ 240
	£	<b>4,000</b>	£ 4,000



## Entering details of the staff team

Staff team	<input type="button" value=""/>
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Details of the staff team should be entered in the left-hand columns.

As the number of posts, the salaries for each post (including NI & pensions) and the weekly hours have been entered, the columns to the right are highlighted. Enter the percentage of the weekly hours under each of the headings as shown (enter as a number without the % symbol):

Project Team					Percentage allocation of hours and costs (enter as number without % sign)											
Post	Details for EACH post				Project team cost & hours		Housing management				Services					Care, support & Supervision *
	Number of posts	Salary of employer NI & pension	Total Weekly hours	Percentage allocated to this project	Salaries, NI & pensions	Total Weekly hours	Property		Out of hours	Communal cleaning	Care-taking	Security	Catering	HB ineligible		
	No.	£	Hrs	%	£	Hrs	Core (basic*)	maint-enance	Enhanced	cover *	%	%	%	%	%	
Service Manager	1	43,400	35.0	100.0	43,400	35.0	5.0	5.0	15.0	-	-	-	-	-	-	75.0
Team leader	1	38,000	35.0	100.0	38,000	35.0	-	-	-	-	-	-	-	-	-	100.0
Project Worker	3	33,950	35.0	100.0	101,850	105.0	5.0	-	45.0	-	-	-	-	-	-	50.0
Cleaner	1	28,500	35.0	100.0	28,500	35.0	-	-	-	-	100.0	-	-	-	-	-
Cook					-	-										

Percentages entered in the first two columns will allocate the corresponding salary costs to the core property heading, to be paid for from core rents

Enhanced management and out-of-hours will appear as separate lines in the enhanced management page.

Communal cleaning, caretaking and security costs will be shown in the HB-eligible services page. Ineligible service and catering salaries will appear in their respective pages. The default allocation (i.e. 100% less the percentage charged to other headings) is care, care, support and supervision, shown in pink.

Waking night staff should be allocated to "out-of-hours" (HB-eligible shown in blue) or to care, support and supervision heading. The cost may be split across the two heading. The allocation depends on the nature of out-of-hours duties.



## Enter out of hours cover (not included in salaries)

Out-of-hours	<input type="checkbox"/>
--------------	--------------------------

If on-call or sleep in costs have not been entered as salary costs, they can be entered here:

<b>On-call</b>	
(Not included in salaries)	
Charge to care support & supervision	7,665
Charge to enhanced management (HB-eligible)	5,110
	<b>12,775</b>
<b>Sleep-in</b>	
(Not included in salaries)	
Charge to care support & supervision	
Charge to enhanced management (HB-eligible)	
	-

## Enter food / catering budget & set charges for meals

Food/ catering	<input type="checkbox"/>
----------------	--------------------------

<b>FOOD / CATERING</b>	<b>Total</b>	<b>Unit type 1 Bedsit/room</b>
Number of units	12	12
Budgeted occupancy (see units page)		96.0 %
Budgeted bad debts (HB-ineligible) - see services page		5.0 %
Budgeted bad debts (HB-eligible) - see services page		2.0 %
<b>Charging method (applies to all types)</b>	Standard deductions	
Meals provided (for each unit type)		3 meals
Standard HB deductions (HB ineligible food charges)	2025/26	36.13
<b>Food expenditure budget</b>		
Salaries - catering staff	21,000	21,000
Provisions / food supplies / other costs	7,280	7,280
	-	-
<b>Total food &amp; catering costs</b>	<b>28,280</b>	<b>28,280</b>

The cost of catering staff is brought forward from the salaries page. The cost of food and provisions is entered here for each unit type. In this case it is £7,280 per annum.

## 2 or 3 meals per day or breakfast only

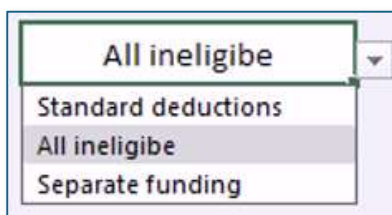
Select the catering arrangements for each unit type:



A dropdown menu with a light blue border. The selected option is '3 meals'. The menu is open, showing a list of options: 'None', 'Breakfast', '2 meals', and '3 meals'. The '3 meals' option is highlighted with a grey background.

## Charges for meals

There are three options for charging for meals:



A dropdown menu with a light blue border. The selected option is 'All ineligible'. The menu is open, showing a list of options: 'Standard deductions', 'All ineligible', and 'Separate funding'. The 'All ineligible' option is highlighted with a grey background.

### **Standard Deductions**

These are fixed deductions from housing benefit, for 3 meals per day, two meals per day or breakfast only. These are then set as HB-ineligible service charges. If the catering costs exceed the income from these charges, the balance of the costs is transferred to the HB-eligible services budget.

### **All ineligible**

If this option is selected, an HB-ineligible charge is set to cover all food and catering costs, so not limited to the standard deductions for the number of meals provided.

### **Separate funding**

This option means there is no service charge set to pay for meals, so it is assumed there is an alternative source of income to pay for any costs entered. This option could be selected where residents are invoiced separately for meals.

## Enter the services budget and calculate service charges

Services	<input type="button" value=""/>
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The annual budget for services should be entered for each unit type. HB-eligible charges are shown in green and HB-ineligible services in yellow.

Farrant's Lodge, Kates Lane, Ashdon, Saffron Walden CB10 3EY					
<b>SERVICES</b>					
HB eligible services				Unit type 1	Unit type 1
HB ineligible services		<b>Total</b>		Bedsit/room	Bedsit/room
Number of units		12		12	
Budgeted occupancy (see units page)				96.0	%
Budgeted bad debts (HB eligible charges)				2.0	%
Budgeted bad debts (HB ineligible charges)				5.0	%
<b>Annual budget</b>					
<b>UTILITIES</b>					
Heat and light (common parts only)	£	2,000.00	£	2,000.00	3.41
Heat and light (rooms / flats)	£	3,500.00	£	3,500.00	6.16
Water charges (common parts only)	£	1,000.00	£	1,000.00	1.70
Water charges (rooms/flats)	£	1,500.00	£	1,500.00	2.64
Phone line rental (for use by residents)					-
Broadband charges	£	2,000.00	£	2,000.00	3.52

The corresponding weekly charges, taking account of the occupancy and bad debt assumptions for each unit type, are shown to the right of the annual budgets.

Staff salaries allocated to various service heading are brought in directly. Food and catering costs are brought into the budget as a single total (not showing staff costs separately), but the charges for food will show as yellow (HB-ineligible) or green (HB eligible) – see above for an explanation of food charges.

Cleaning staff (from salaries schedule)			
Caretaking (from salaries schedule)			
Salaries - inelig services (exc catering)			
Security staff (from salaries schedule)			
<b>FOOD / CATERING</b>		Food/ catering page	
HB-eligible element			
HB-ineligible element		28,280.00	28,280.00

## Services admin

The admin charge, as a percentage of the direct costs of services, is set for all unit types in the green and yellow cells in the total column. The percentage should be entered as a number without the % sign, so 15% should be entered as **15** and not as 15% or 0.15.

Services admin	
HB-eligible	15.00 %
HB-ineligible (excl food)	5.00 %

## Care, support and supervision

Care support & supervision

Staff salaries and out of hours costs (if charged to care support or supervision) are brought into the budget directly. Other costs, such as resident activities or externally provided care or support services should be entered on this page and the headings in pink can be edited. Central and area team costs can also be entered directly on this page.

Care / support & supervision	Total	Unit type 1 Bedsit/room
Number of units	12	12
Budgeted occupancy (see units page)		96.0 %
Budgeted bad debts (HB-ineligible) - see services page		5.0 %
<b>Weekl hours per resident</b>		
Adjust weekly hours between units +/- (%)		
Staff-time - weekly hours	43.8	43.8
Weekly hours per resident	3.6	3.6
<b>Care support and supervision budget</b>		
Salaries - from salaries page	49,525	49,525
On-call / sleep in - from out of hours cover page	-	-
Other care support & supervision expenditure	500	500
Other care support & supervision	25	25
Central / area team costs	2,500	2,500
Central overhead charge	1,000	1,000
<b>Total expenditure</b>	<b>53,550</b>	<b>53,550</b>

## Adjusting weekly hours between unit types

The weekly hours and are brought forward from the salaries page and will be distributed pro-rata to unit numbers for each unit type. The "Adjust weekly hours ..." line can be used to redistribute the hours if, for example, the support needs for those in unit type 1 were to be greater than the need for those in unity type 2. See below for an example:

<b>Care / support &amp; supervision</b>		Unit type 1	Unit type 2
	<b>Total</b>	Bedsit/room	-
Number of units	<b>18</b>	12	6
<b>Weekl hours per resident</b>			
Adjust weekly hours between units +/- (%)		( 75.00) %	
Staff-time - weekly hours	43.8	14.6	29.2
Weekly hours per resident	2.4	1.2	4.9
<b>Care support and supervision budget</b>			
Salaries - from salaries page	49,525	16,508	33,017
On-call / sleep in - from out of hours cover page	-	-	-
Other care support & supervision expenditure	500	167	333
Other care support & supervision	25	8	17
Central / area team costs	2,500	833	1,667
Central overhead charge	1,000	333	667
<b>Total expenditure</b>	<b>53,550</b>	<b>17,850</b>	<b>35,700</b>

In the above example, the support needs of the residents in unit type 2 are much higher than those in unit type 1. The service can be re-balanced between the two groups of dwellings by either reducing the support in one or increasing it in another. If there is only one unit type, any entry in the adjustment cell will have no effect.

## Paying for care, support and supervision.

The income for care, support and supervision is in four sections:

<b>Care / support &amp; supervision</b>		Unit type 1 Bedsit/room	Unit type 2
Number of units	<b>18</b>	12	6
<b>CARE / SUPPORT &amp; SUPERVISION FUNDING</b>			
<i>Contracts for care, support &amp; supervision</i>			
	-		
<i>Charitable funding</i>			
Stevington End Charity	50,711		
	<b>50,711</b>		
<i>Charges to residents (ineligible for HB) - if any</i>			
Weekly charge	£	type 1 2.50	type 2 £ 5.00
Care / support and supervision charges receivable	3,120	1,560	1,560
Less:			
Voids	(125)	(62)	(62)
Bad debts	(156)	(78)	(78)
Net income from charges	<b>2,839</b>	1,420	1,420
<i>Cross-subsidy from other activities</i>			
	-		
	-		
<b>Total income</b>	<b>53,550</b>		
<b>Surplus</b>	<b>-</b>		

### Care/support contracts, charitable funding, cross subsidy

Enter the income in the relevant section with the source of funding in the left-hand column. In the above example, the support service is funded by the Stevington End Charitable Trust.

### Charges to residents for care and support services

Where a charge is made to residents for care, support or supervision, enter the weekly amount in the pink cell under each unit type. The income from charges will be calculated, taking account of occupancy and bad debt settings. The charge will appear as a separate HB-ineligible service charge.

## Analysing the cost of care, support and supervision

More info on care and support services

Click on the “more info” icon at the top of the care, support and supervision page. This leads to a simplified summary of the care, support and supervision service. The page includes a suggested percentage split of the hours and tasks. This can be replaced by the actual percentage split and both the hours and costs will be apportioned according to the actual percentages entered. Percentages should be entered as a number, without the % sign.

**Care / support & supervision**

Care, support and supervision budget

**Farrant's Lodge, Kates Lane, Ashdon, Saffron Walden CB10 3EY**

Description of client group

All residents have support plans?  Notes

Daily log maintained for all residents?

Software used to record support activity (if any)

Total number of hours charged to care support and supervision	43.8	hrs		
Total annual cost	£	53,550		

	Weekly hours	Annual cost £	Balance of duties	
			Actual %	Suggested %
One-to-one sessions	21.9	26,775	-	50.0
Group sessions	8.8	10,710		20.0
Liaison with other agencies	4.4	5,355		10.0
Off-site support for visits/ appointments, etc.	2.2	2,678		5.0
Report writing, handover session, breaks, staff meetings, training, etc.	6.6	8,033		15.0
Other	-	-		-
Other	-	-		-
Other	-	-		-
	43.8	53,550		



## Enhanced or intensive management



Enhanced or intensive housing management (EHM) is the cost of managing the property which exceeds the basic cost of property management<sup>2</sup>. Supported housing projects often have staff on site or a staff team working directly with residents and some of that input is concerned with managing the accommodation and it clearly exceeds the time spent by a central or area team when managing general needs tenancies.

EHM is effectively an HB-eligible service to residents. It arises from the support needs of residents but is not part of that care or support service. Some exceptional property maintenance costs and concierge/security/ out-of-hours cover are sometimes included in this heading.

<b>ENHANCED HOUSING MANAGEMENT</b>		Unit type 1 Bedsit/room	Unit type 2
Number of units	<b>18</b>	12	6
Budgeted occupancy (see units page)		96.0 %	96.0 %
Budgeted bad debts (HB-eligible) - see services page		2.0 %	2.0 %
<b>Weekly hours per resident</b>			
Adjust weekly hours between units +/- (%)			
Staff-time - weekly hours	21.0	14.0	7.0
Weekly hours per resident	1.2	1.2	1.2
<b>Care support and supervision budget</b>			
Salaries - enhanced management	21,788	14,525	7,263
Salaries - out of hours cover	-	-	-
On-call / sleep in - from out of hours cover page	-	-	-
Other enhanced management	500	333	167
Other enhanced management	-	-	-
Central / area team costs	2,000	1,333	667
Central overhead charge	2,000	1,333	667
<b>Total expenditure</b>	<b>26,288</b>	<b>17,525</b>	<b>8,763</b>
<b>ENHANCED MANAGEMENT CHARGES</b>			
<b>Charges to residents (ineligible for HB) - if any</b>		type 1	type 2
Weekly charge	£	29.88	£ 29.88
Enhanced management charges receivable	27,965	18,644	9,322
Less:			
Voids	(1,119)	(746)	(373)
Bad debts	(559)	(373)	(186)
Net income from charges	26,288	17,525	8,763
<b>Surplus</b>	<b>-</b>		

<sup>2</sup> Basic property management is paid for from core rents.

As with care and support costs, the hours and costs from the salaries page, plus any additional direct costs, can be re-apportioned between the unit types. The EHM charge is then calculated based on the occupancy and bad debt assumptions.

## Analysing the cost of enhanced housing management

More info  
on EHM

Click on the “more info” icon at the top of the enhanced management page. The page includes a suggested percentage split of the hours and tasks. This can be replaced by the actual percentage split and both the hours and costs will be apportioned according to the actual percentages entered. Percentages should be entered as a number, without the % sign.

ENHANCED HOUSING MANAGEMENT				
Farrant's Lodge, Kates Lane, Ashdon, Saffron Walden CB10 3EY				
Total number of hours charged to enhanced management			21.0 hrs	
Total annual cost	£		26,288	
	Weekly hours	Annual cost £	Balance of duties	
			Actual %	Suggested %
Managing anti-social behaviour *	3.2	3,943	15.0	10.0
Responding to complaints *	1.6	1,972	7.5	10.0
Managing access to shared facilities **	2.1	2,629	10.0	15.0
Concierge / managing access to the building, dealing with disruptive visitors *	6.3	7,886	30.0	25.0
Monitoring CCTV	2.6	3,286	12.5	15.0
Additional input re lettings, enforcing tenancy conditions, rent collection and arrears control *	2.1	2,629	10.0	10.0
Managing extensive / exceptional property maintenance **	1.1	1,314	5.0	10.0
Report writing, handover session, breaks, staff meetings, training, etc.	2.1	2,629	10.0	5.0
Other	-	-	-	-
Other	-	-	-	-
Other	-	-	-	-
	<u>21.0</u>	<u>26,288</u>		
* Additional input required by the staff team, over and above that normally needed for general needs or low support services.				
** Enhanced management does not constitute the provision of a support service. It arises out of the needs of supported housing residents but does not address those support needs.				

## Annual budget - overview

### Budget summary

<b>SUMMARY BUDGET</b>		<b>Farrant's Lodge, Kates Lane, Ashdon, Saffron Walden CB10 3EY</b>					
	TOTAL	Core Property	Council tax	Enhanced mngmnt	Communal services	HB ineligible	Care support & Super- vision *
<b>INCOME</b>							
Core rents receivable	50,852	44,852	6,000				
less voids	(2,034)	(1,794)	(240)				
	<b>48,818</b>	<b>43,058</b>	<b>5,760</b>				
Service charges receivable	89,243			27,965	20,564	39,154	1,560
less voids	(3,570)			(1,119)	(823)	(1,566)	(62)
	<b>85,674</b>			<b>26,847</b>	<b>19,742</b>	<b>37,588</b>	<b>1,498</b>
Food / catering: excluding service charge income	-						-
Contract income	-						-
Charitable income	50,711						50,711
Cross-subsidy	1,419						1,419
<b>Total income</b>	<b>186,621</b>	<b>43,058</b>	<b>5,760</b>	<b>26,847</b>	<b>19,742</b>	<b>37,588</b>	<b>53,628</b>
<b>EXPENDITURE</b>							
Bad debts	4,023	897	120	559	411	1,958	78
<b>Services (excluding salaries)</b>							
Utilities	10,000				3,000	7,000	
Cleaning / Grounds Maintenance / Pest Control	234				234		
Fire / Health & Safety	-				-		
Furniture & Equipment	10,050				10,050		
Security	1,725				1,725		
Communal Facilities	1,800				1,800		
Food / Catering	7,280				-	7,280	-
<b>Property costs</b>							
Lease	16,640	16,640					
Loan charges	-	-					
Property insurance	529	529					
Other	-	-					
Repairs and maintenance	13,344	13,344					
Cyclical maintenance	500	500					
Major repairs	750	750					
Salaries	98,350	6,038		21,788	-	21,000	49,525
Administrative expenses	14,371	4,000		4,000	2,521	350	3,500
<b>Non-staff costs</b>							
Enhanced management	500			500			
Care and support	525						525
Council tax	6,000	360	5,640				
<b>Total expenditure</b>	<b>186,622</b>	<b>43,058</b>	<b>5,760</b>	<b>26,847</b>	<b>19,742</b>	<b>37,588</b>	<b>53,628</b>
<b>Total expenditure</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>

The budget will be in balance (income = expenditure) only if:

- Cost rents have been set or the property costs have been set to match income from core rents if using another rent setting method has been used
- Income has been entered to match the cost of care

## Rents and charges schedule

The rents and charges schedule for all property types will be shown. Click on **Update** to ensure all items are displayed.

<b>SCHEDULE OF RENTS AND CHARGES</b>		Bedsit/room Supported Cost rent*
<a href="#">Expand (show zero charges)</a>	<a href="#">Update</a>	
<b>Farrant's Lodge, Kates Lane, Ashdon, Saffron Walden</b>		£
<b>Core rent</b>		<b>71.88</b>
Council tax charge		9.62
<b>Enhanced management charge</b>		<b>44.82</b>
<b>Service charges (HB eligible)</b>		
Heat and light (common parts only)		3.41
Water charges (common parts only)		1.70
Grounds maintenance		0.40
Furniture & equipment (common parts)		2.05
Furn & equipmt (landlord owned for use in residents' accomm)		10.23
Kitchen equipment / white goods		1.28
Carpets and curtains		1.70
Renewals and replacements		0.85
Contents insurance		1.02
Door entry system		1.36
CCTV		1.58
Redecoration of communal facilities		3.07
<b>Sub-total -direct costs of HB-eligible services</b>		<b>28.66</b>
Admin charge (HB-eligible services)		4.30
<b>Total: HB eligible services</b>		<b>32.96</b>
<b>Service charges (HB INeligible)</b>		
Heat and light (rooms / flats)		6.16
Water charges (rooms/flats)		2.64
Broadband charges		3.52
Meals		49.80
<b>Sub-total -direct costs of HB-ineligible services</b>		<b>62.13</b>
Admin charge (HB-ineligible services)		0.62
<b>Total: HB ineligible services</b>		<b>62.75</b>
Charge for care, support & supervision (HB-ineligible)		2.50
<b>TOTAL PAYABLE</b>		<b>224.51</b>