

## SAFEGUARDING YOUR SERVICE USERS FROM HUMAN TRAFFICKING

*HERE ARE SOME SUGGESTIONS TO CONSIDER WHEN DEVISING YOUR ORGANISATIONS PLAN TO SAFEGUARDING YOUR SERVICE USERS.*

### ACTIONS FOR YOUR ORGANISATIONS

#### ▲ Get informed

Find out what human trafficking is, what the different signs are that might indicate that someone is at risk of or being trafficked. Ensure you know where to access support.

#### ▲ Put trafficking on your organisation's agenda

Raise it in a team meeting, download SPOT THE TRAFFIK for your organisation's intranet (free training tool: <http://www.stopthetraffik.org/download.php?type=resource&id=474>), create a safeguarding policy specifically for trafficking or include trafficking in one you have already.

#### ▲ Record information about your service user

If one of your service users goes missing it can be very useful to have information recorded about them that you can give to the police to help their investigation. This could be a photo, full name, nationality, etc.

#### ▲ Create a plan of what to do if someone reports something suspicious

If a service user reports being approached speak to your local police and tell them what has happened, speak to other organisations locally and find out if they have had any similar reports.

#### ▲ Provide easily accessible information for service users

Provide information about what human trafficking is; that it is illegal and people's rights in the UK. Use posters and fliers and ensure the information is visible and easily accessible. Use language on the poster that is clear and easy to understand.

#### ▲ Talk to your service users

Use suitable language and phrases to explain what trafficking is. Ask the right questions that will help you understand their situation: How did they come to the UK? Did they pay to travel here? Have they been held or forced against their will?

#### ▲ Consider how you're going to effectively disseminate trafficking awareness information

- ▲ Start an awareness project or group with your service users
- ▲ Enable service users to help develop local awareness resources
- ▲ Provide a dedicated phone number with an out of hour's message with the MET police trafficking helpline on.

#### ▲ Create 'trafficking safeguarding specialists'

Rather than everyone holding this information this will create a clear go-to person that other members of staff and potential victims of trafficking can refer to for advice. This person can be trained so they know what to do if someone reports that they have been trafficked.

# STOP THE TRAFFIK

PEOPLE SHOULDN'T BE BOUGHT & SOLD

▲ **Create a plan of how to respond if a service users says that they are or you suspect they are a victim of trafficking**

Think through what they might need and talk about their options: Do they have appropriate support? Do they need medical assistance? Do they need immigration advice? Do they need a safe place to stay? Do they want to be referred through the NRM system? You can find out more about it here:

SOCA website: <http://www.soca.gov.uk/about-soca/about-the-ukhtc/national-referral-mechanism>

SPOT THE TRAFFIK website: <http://www.stophetraffik.org/spot/what-is-it>

## INFORMATION FOR SERVICE USERS

- ▲ Encourage service users to investigate job offers before accepting them at face value- if it sounds too good to be true, it might be!
- ▲ Provide information about what is legally required to work in the UK and what isn't i.e. you don't need to pay for a work visa
- ▲ Provide the numbers to call in an emergency and encourage them to carry them with them at all times
- ▲ Discuss previous cases of trafficking; what the key warning signs were and what those who were involved could have done to reduce the risk.
- ▲ Talk through with your service users what they might do if they think they are being targeted by a potential trafficker, encourage them to report anything suspicious to staff
- ▲ Encourage them to write down a description of the car, person and the number plate if they are approached and offered work by someone in a car or van.

## FURTHER INFO

If you think you have seen something suspicious report it:

**If the person's life is in immediate danger:**

Police: 999

Police Human Trafficking Helpline: 0800 783 2589

**For victim support:**

The Salvation Army: 0300 303 8151

**Training:** If you are interested in arranging training on human trafficking for your organisation please contact STOP THE TRAFFIK on [info@stophetraffik.org](mailto:info@stophetraffik.org) or 0207 921 4250